

Progressive Rehab



Progressive Rehab OrionHealth – COVID-19 Response Plan for Resumption of In-Person Services

The health and safety of our clients and staff is always our top priority. During the COVID-19 pandemic, Progressive Rehab is dedicated to reducing risk and following best practices and guidelines provided by the Provincial Health Office, BCCDC, the College of Occupational Therapists of BC, and WorkSafeBC while continuing to serve our clients and customers. Based on updated guidance provide by the BCCDC on May 15, 2020, we have resumed in-person clinic and community based assessment services with the following key protocols and measures in place:

Public Health Measures:

We continue to follow public health measures to limit the size of gatherings, comply with expectations of staff and clients to self-isolate if they have travelled, and to stay home if sick. We have taken a measured approach to our resumption of services and continue to monitor changes in public health and College recommendations.

Environmental Measures:

- Physical space and equipment have been rearranged to promote physical distancing.
- A plexiglass barrier is in place at reception and the waiting room is reconfigured.
- There are increased cleaning and sanitization procedures in place both for high touch common areas as well as assessment equipment. Assessment equipment is sanitized between clients.
- Signage and markers are in place to manage the flow/direction of people within the clinic, support physical distancing and reminders for various other protective and risk reduction behaviours.
- Common areas such as our kitchen are closed.
- A hand washing station is available. Hand sanitizer is available throughout the clinic.
- Clients receive a personal sanitized kit with bottled water, bathroom key and any other required items for use during their time in the clinic.
- Only essential sanitized equipment and personal items will be taken into client homes for home assessments.

Administrative Measures:

- We have limited the number of people in the clinic to promote physical distancing. Only essential staff are on site with much work continuing remotely.
- Assessment scheduling has been limited and staggered to comply with occupancy and spacing requirements.
- Pre-appointment triaging is in place including consideration of virtual health where possible for a portion of assessments, particularly for special populations and home assessments.

Personal Measures:

- Administrative and clinical staff complete a screening form daily to ensure they do not have identified risks for having Covid-19. Anyone identified at risk of Covid-19 must stay home.
- Clients' and interpreters' risk assessment for Covid-19 is done prior to and at the time of assessment.
- Hand washing breaks are provided and hand sanitizer is available throughout the clinic and for home visits.
- Personal Protective Equipment (PPE) is available for use by staff and clients as necessary and required.

We will continue to monitor, review and update protocols as appropriate based on provincial and national health guidelines. Please contact us if you have any questions or require clarification at prcadmin@orionhealth.ca or 604-436-3313.